SFA SOLUTIONS
SMART FINANCIAL ADMINISTRATION

Monthly RCM Report: Sample

Fictional practice. All figures are illustrative.

SAMPLE / DEMONSTRATION DATA. This report describes a fictional practice. It is not a real client.

1. Summary

September collections were $142,300, up 3.7% from August. Days in A/R fell from 38 to 35. The main open issue is eligibility denials from one Medicare Advantage plan after its January network change.

2. Key measures

Measure	This month	Last month	Target
Collections	$142,300	$137,200	Trending up
Days in A/R	35	38	Under 40
Clean claim rate	95.4%	94.8%	95%+
Denial rate	5.1%	5.9%	Under 5 to 10%
Charge lag	1.3 days	1.6 days	Under 2 days

3. Top denial reasons

Reason (CARC)	Claims	Dollars	Action
CO-27 coverage terminated	18	$3,420	Eligibility check before each visit
CO-197 no authorization	9	$4,980	Auth tracker reviewed weekly

Reason (CARC)	Claims	Dollars	Action
CO-16 missing information	11	$1,760	Referring NPI added to charge template

4. Next month

- Appeal 9 authorization denials before the 60-day deadline.
- Recheck coverage for patients of the affected Medicare Advantage plan.
- Review underpayments on 99214 from one commercial payer.

Benchmarks are common industry targets, not guarantees. Results vary by practice, specialty, payer mix, claim volume, billing history and documentation.